

RFQ UNSSC/2026/07 on Design, development and piloting of a Machine-Assisted Crisis Simulation (MACS) Methodology, Toolkit and Prototype Simulations

#	Question	Answer
1	Previous UN/UNSSC experience: Is previous contractual experience with UNSSC or another United Nations entity a mandatory eligibility requirement, a scored evaluation criterion, or a desirable qualification?	Experience with international organisations is mandatory, which are meant as clients from the UN system and/or international organisations in crisis management, mediation, or conflict prevention, humanitarian affairs in a field context, including involvement in innovation or technology initiatives. Therefore, shouldn't you have relevant experience with UN agencies, but you do have it with other international organisations, it is acceptable.
2	Would comparable experience outside the UN system be considered sufficient where the technical capacity and methodology can be demonstrated?	Yes, if delivered to international organisations. See answer to question n.1 above.
3	Does UNSSC anticipate any travel or in-person delivery during the assignment, including workshops, pilot simulations or final handover sessions? If travel may be required, should bidders include estimated travel costs within the financial proposal or would these be treated separately?	No, as indicated in the RFQ and in the Appendix B, travels are not envisaged. However, in case supplier is requested to travel, UNSSC will arrange travel in accordance with its travel policies, rules and administrative instructions. Travel costs should therefore not be indicated in the financial proposals.
4	Evidence expected from new UN suppliers For organizations with relevant technical expertise but without previous UN contractual experience, what forms of evidence would UNSSC consider most useful to demonstrate implementation capacity and reduce perceived delivery risk? For example, would UNSSC value prototype materials, sample simulations, methodologies, comparable learning projects, institutional references, publications or other evidence of technical capability?	We are primarily interested in the relevance, quality, and credibility of the evidence provided, and place particular value on these that demonstrates both technical expertise and the ability to deliver a project of comparable complexity and scale. This may include: • Sample simulations, prototype materials, toolkits, facilitator guides; • Examples of comparable learning, foresight, crisis simulation, serious gaming, or AI-enabled projects; • Documented methodologies and approaches relevant to the scope of work; • Institutional references from clients or partners, particularly international organizations, governments, academic institutions, or similar bodies; • Publications, research papers, or thought leadership demonstrating expertise in the relevant subject matter.
5	Could you please confirm whether a Japan-based independent consultant / sole proprietor may submit	Yes, there is no limitation to geographical location. Individual companies/sole proprietor are allowed to bid.
6	Could you please confirm whether the assignment may be delivered fully remotely	Yes, as indicated in the RFQ documentation, travels are not envisaged. All engagements is expected to be done remotely, and quite a lot synchronously.
7	Could you please confirm whether the methodology/toolkit/prototype work can be completed primarily asynchronously in writing, without mandatory recurring live meetings or in-person facilitation	The development of the methodology, toolkit and prototype will require consultations with relevant stakeholders, including in-person virtual meetings and interviews, as well as regular virtual coordination meetings with the UNSSC team. In addition, the consultant(s) will be expected to provide virtual facilitation support during the one or two prototype simulation exercises envisaged as part of the project.
8	Could you please confirm whether the bidder may use generative-AI/agentic workflows substantively in scenario generation, prototype development, documentation and QA, while retaining full responsibility for the final deliverables	Yes, bidders may use generative-AI/agentic workflows substantively in scenario generation, prototype development, documentation and QA, while retaining full responsibility for the final deliverables
9	Could you please confirm whether prior institutional crisis-simulation projects are a mandatory eligibility requirement or an evaluated preference	As per requirements in section 4. prior experience in crisis simulation, immersive and scenario-based learning is a mandatory requirement. At least one relevant example of similar past works (crisis simulations, tabletop exercises, serious games, immersive or foresight exercises), which integrates AI or other emerging technologies, is requested.

The information shared in the present Q&As file shall be used only within the scope of the tender.